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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	Cannavo et al.	)	
		)	
Serial No.:	09/858,134	)	ATTY DOCKET: IFK-002.01
		)	
Filed:	May 15, 2001	)	Group Art Unit: 2645
		)	
For:	Method and System for Automatically	)	
	Managing Voice-Based Communications	)	Examiner: Simon P. Sing
	System	)	

## CERTIFICATE OF FACSIMILE TRANSMISSION

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August 5, 2004  
Date

Kevin A. Oliver  
Kevin A. Oliver

LETTER TO OFFICIAL DRAFTSMAN

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated April 5, 2004, for the above-referenced application, applicant encloses 4 sheets of formal drawings containing Figures 1-2 and 5-6.

It is not believed that extensions of time or fees are required, however, in the event that extensions of time are necessary, then such extensions of time are hereby petitioned under 37 C.F.R. § 1.136(a).

The Commissioner is authorized to credit any overpayment or charge any deficiencies to/from our Deposit Account No. 06-1448, Reference IFK-002.01.

Respectfully submitted,

Kevin A. Oliver  
Kevin A. Oliver  
Reg. No. 42, 049

Date: August 5, 2004

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U.S. PT0/Art Unit  
To: 2645/Examiner S.P. Sing Fax #: 703-872-9306 Confirm#:

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Client Matter#: 21426-201

From: Kevin Oliver Sender's Number: 1241 User #: 9007  
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Message

**EXPEDITED PROCESSING**  
**OFFICIAL COMMUNICATION**

Please find enclosed herein, subject to a certificate of facsimile transmission dated 5 August 2004, the following with respect to U.S.S.N. 09/858,134:

1. Response to an April 5, 2004 Office Action (9 pages);
2. Petition for 1 month extension of time (1 page); and,
3. Letter to Official Draftsperson (1 page) with Figures 1-2 and 5-6 (4 pages).

  
Kevin A. Oliver

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